

## **EN\_INFORMATION REGARDING CORONAVIRUS - COVID 19**

This accommodation that you have reserved is continuously informed about the preventive measures and protocols regarding coronavirus, and for this reason we are doing everything possible to keep our clients safe and to make their stay with us more than pleasant, so we guarantee that it has been disinfected before your entry, following the protocols of the Ministry of Health.

Check-in needs to be carried out by a single member of the reservation, who will need all the documentation for the rest of the reservation members. Virtual check-in before arrival is recommended so that the attendance is as short as possible and thus we avoid waiting.

At the reception, we ask you to respect the safety distance of 2m. It is necessary that you enter with a mask on and we will offer you disinfectant gel for your use.

We inform you that the keys will have been disinfected.

Upon arrival we will inform you of the regulations regarding communal areas, if you want to be informed before your arrival we can provide you with the current situation, although this may change.

We inform you that we have removed all unnecessary textile and decoration elements from the accommodation. Apart from the usual cleaning kitchen kit you will find hand sanitizing gel.

Following the advice of public health authorities, we ask that during your stay, you take these simple measures to reduce the risk of contracting the virus:

WASH YOUR HANDS REGULARLY WITH SOAP AND WATER. THIS WILL TAKE YOU ABOUT 20 SECONDS.

FREQUENTLY APPLY HYDROALCOHOLIC GEL ON THE HANDS. BEFORE AND AFTER PERFORMING ANY ACTIVITY THAT MAY FACILITATE CONTAMINATION, ESPECIALLY IF YOU HAVE BEEN CLOSE TO OTHER PEOPLE.

USE A PAPER HANDKERCHIEF TO COVER YOUR MOUTH WHEN YOU COUGH OR SNEEZE THEN THROW IT IN THE BIN. IF YOU DO NOT HAVE A HANDKERCHIEF, USE THE SLEEVE OF YOUR FOREARM.

AVOID TOUCHING EYES, NOSE AND MOUTH WITH UNWASHED HANDS.

VENTILATE ALL ROOMS DAILY.

IF YOU FEEL UNWELL, HAVE A FEVER OR DEVELOP A COUGH, STAY IN YOUR ACCOMODATION AND CALL US THE RECEPTION / CONTACT PERSON USING A TELEPHONE. THE RECEPTION STAFF / CONTACT PERSON WILL GIVE YOU THE NECESSARY ADVICE.

IN CASE OF CONSULTATION FOR COVID CONTACT 061. EMERGENCIES 112

If you have symptoms compatible with COVID-19 or have been in contact with a sick person or with symptoms indicative of COVID-19 in the fourteen days prior to your planned stay, you must suspend your stay, maximum to the date of departure of the reservation.